

Fortunato Fruits

ORDERING AND QUOTING INFORMATION

1. Order Confirmation and Pricing

All orders and pricing will be confirmed via email on the Sunday or Monday prior to the scheduled pick-up date. At this time, minor modifications or cancellations can still be made.

2. Order Deadlines

Orders must be submitted by **Saturday** in advance of the upcoming delivery week. All orders are taken one week in advance to be sure pricing and availability are guaranteed.

3. Order Form Availability

Our online order form and social media pages are **closed on Sundays** to allow for updates and processing.

4. Unavailable Items

If a fruit option is not listed in the dropdown menu, it is currently **unavailable** for order. The order form is updated **every Monday morning** based on availability.

5. Case/Box Sizing

Case weights can vary depending on the size and type of fruit.

- **Smaller fruits**—such as cherries, white cherries, plums, and apricots—are weighed to **approximately 18 lbs**. Please note that factors such as heat, rain, and storage in cardboard boxes can cause slight fluctuations in weight.
- **Larger fruits**—including peaches, nectarines, pears, and apples—are packed by volume (two flat layers), filled as generously as possible without risking bruising or damaging the quality. These cases typically **range from 15–18 lbs**.
- **Winter apples**—weighed and sold exclusively in **40 lb boxes**. This is the only fruit, in addition to quince, that is available in this sizing option.

6. Not Guaranteed Items

Items marked as “**not guaranteed**” are not guaranteed for quality or availability. This includes all produce **not grown by Fortunato Fruits**. For more details, please refer to our [\[Support Page\]](#).

7. Bulk Orders

For large quantity requests, please refer to our [Bulk Info](#) page for important details. If you are placing an order of **20 cases or more**, kindly notify us in advance by emailing info@fortunatofruits.com to confirm availability.

8. Tomatoes & Sour Cherries

To place an order for [sour cherries](#), please visit the dedicated page. We will not be having tomato orders available for the 2025 season. *If a form is not available, these items are not yet in season.*